

## Stakeholder Concerns and Communication

Our communication channels and concerns of stakeholders are summarized in the table below

Stakeholders	Key Concerns	Communication Channels and Methods	
Shareholders and Investors	<b>Corporate Governance</b>	Regular financial report announcements and annual report issuance	Establish an investor section on the company website
	<b>Financial Performance</b>	Hold regular shareholder meetings	Designate a spokesperson and provide a dedicated hotline for
Shareholders and Investors	<b>Risk Management</b>	Hold occasional investor briefings for institutional investors	Disclose corporate governance information and significant announcements on the public information observation platform
	<b>Sustainable Development</b>	Regularly participate in investor discussions and institutional interviews	
	<b>Information Disclosure</b>	Issue sustainability reports periodically	
Stakeholders	Key Concerns	Communication Channels and Methods	
Customer	<b>Product Price, Quality, and Delivery Time</b>	Maintain communication through real-time emails and phone calls	Publish company and product brochures
	<b>R&amp;D Innovation and Services</b>	Regular Customer Satisfaction Surveys	Provide a customer service email inbox sales@nextapogee.com.tw
	<b>Information Security and Customer Privacy</b>	Make improvements based on customer feedback	Occasionally visit customers and participate in domestic and international exhibitions
Employees	<b>Improve business performance and strategy</b>	Hold labor-management meetings regularly in accordance with the law	
	<b>Strengthen environmental safety and health management</b>	Hold the rewards and penalties evaluation committee meetings periodically	Internal company management regulations, personnel changes, and
	<b>Create a Happy Workplace</b>	Internal company website and email announcements	Provide health check-ups for all employees every three years, with special workers receiving them once or twice a
	<b>Develop a comprehensive career planning program for employees</b>	Establish a complaint inbox and dedicated hotline	
Suppliers	<b>Supply Chain Management</b>	Maintain communication through real-time emails and phone calls	Provide feedback and assist in improvements
	<b>Environmental Regulations</b>	Conduct supplier audits periodically	
	<b>Quality and Price</b>	Establish a supplier evaluation system	
Government Agencies	<b>Corporate Governance</b>	Annual reports, sustainability reports, and the company website disclose relevant company information transparently in accordance with	
	<b>Labor Rights</b>	Disclose corporate governance information and significant announcements on the public information observation platform	
	<b>Environmental Protection</b>	Establish various standards and guidelines in compliance with government regulations	
	<b>Workplace Safety and Health</b>	Regularly submit various reports	
	<b>Transparent Disclosure</b>	Participate in seminars and promotional events organized by regulatory authorities	

Our company website has a dedicated section for corporate sustainability, where we produce and update an annual sustainability report to disclose the progress of corporate governance initiatives.

The 2023 Sustainability Report has been issued with a verification report by Ernst & Young (EY) Certified Public Accountants